Perception Point Managed Service

## Protect more and manage less with 360° stack of value-added services

Perception Point offers Prevention-as-a-Service. You receive a free of charge set of value-added services that are an integral part of the offering to help you better intercept, analyze, remediate and understand any attack across your email, web browser and cloud collaboration apps. No long admin guide books, no integration downtime, and no fuss for an unparalleled advanced threat protection solution with the best ROI in the market.

A MANAGED, FREE-OF-CHARGE 24×7 INCIDENT RESPONSE SERVICE

With Perception Point's free-of-charge Incident Response service, a team of cybersecurity experts act as extension of the organization's SOC team. The team handles all of your ongoing activities; managing incidents, reporting and SOC team updating.

Perception Point's Incident Response team is responsible for:

- Monitoring, analyzing and reporting on all incidents flagged by the system
- Providing rapid alerts and analysis of malicious attempts
- Handling of false positives and false negatives to change the verdict, contain and remediate
- Maintaining policies and fine-tuning decisions and rules according to attacks seen in the wild
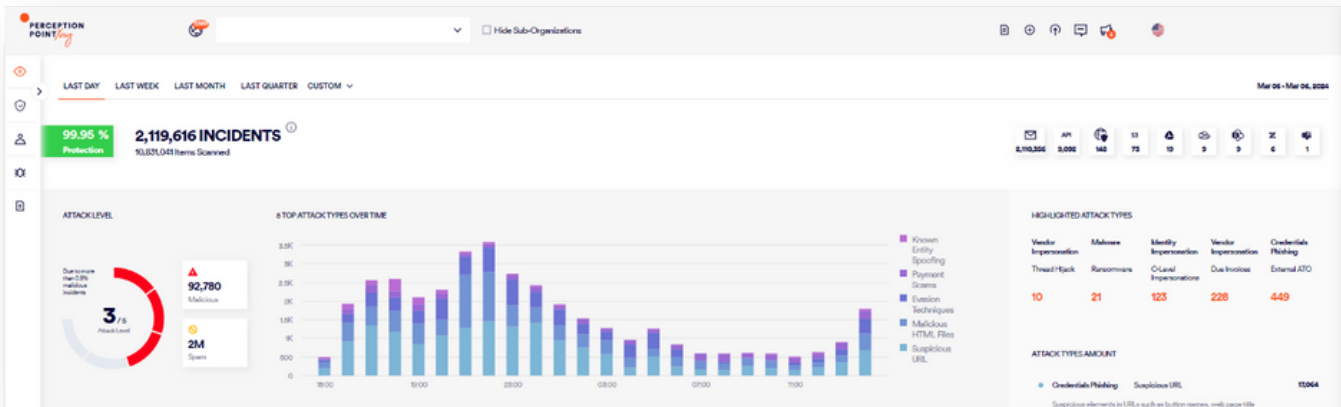
*Perception Point's X-Ray management dashboard and SOC operations tool*

> " The Perception Point Incident Response service has been fantastic. Extremely quick response. Typically I have seen under an hour of getting back after a request is put in… It's really pretty remarkable to see in this industry that kind of a response.

(Managing Partner, Technology Services company)

Protect More. Manage Less.

Perception Point's Incident Response service allows organizations to alleviate costly SOC resources and reduce SOC team fatigue. Below, we look at a company with ~70,000 employees and quantify their SOC savings with Perception Point's Incident Response service.

On average, *Perception Point's Incident Response service saves organizations approximately 75% of their original SOC team costs.* This allows organizations to streamline security operations and achieve significant savings in the process.
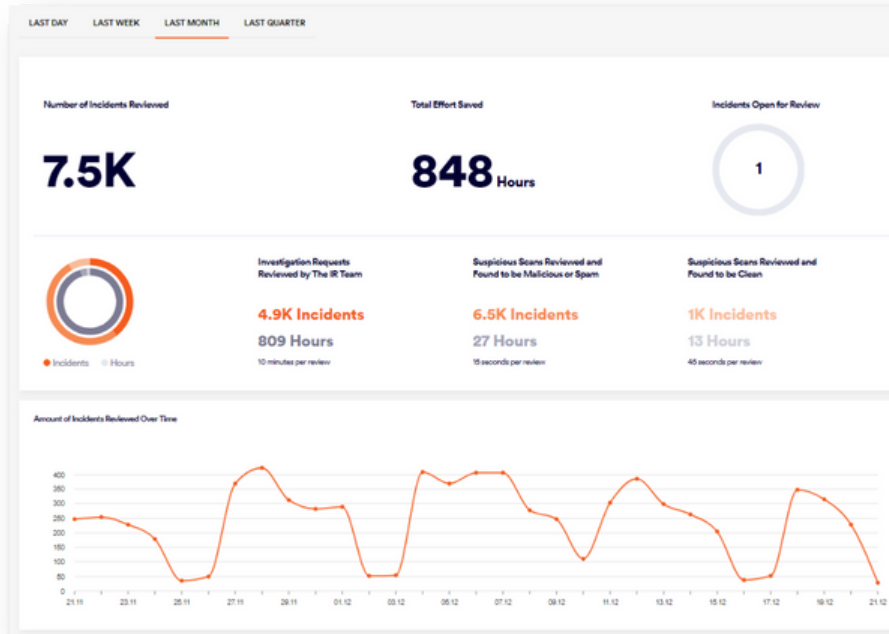
5.2K	# of admin's reports solved by the IR per month
3,000+	New algorithms created by cyber experts
17	Minutes to respond to a request

A FRAMEWORK THAT COVERS YOUR SECURITY TEAM'S NEEDS

Incident Response

Management dashboard

Reporting Tools

End-User Reporting

Auto-deployment & Updates

24/7 Support

> " Our SOC team is quite minimal, so it's very helpful for us to have an external team that assists us with handling incidents. We don't have the time or the resources to handle all of them. We are currently evolving our teams and [Perception Point's Incident Response] team is more effective when reviewing things. It saves us time because we don't have to do anything within the system. We can just reach out to their IR team and they will investigate and take the relevant action.

(IT Infrastructure Manager, Manufacturing company)

Powered by AI. Empowered by People. Revolutionized by GPThreat Hunter™

GPThreat Hunter™, AI model powered by OpenAI's GPT-4, augments Perception Point's incident response service by autonomously resolving ambiguous cases, significantly speeding up detection and remediation. This integration sets new standards in threat detection and remediation, fusing AI precision with human expertise for superior workspace protection.

- **Autonomous Precision:** Bringing a new dimension to threat detection, autonomously resolving suspicious incidents with an unprecedented level of speed and accuracy.
- **Empowering Our Service:** By efficiently managing a significant volume of security cases, GPThreat Hunter™ allows the dedicated IR experts to focus their expertise on the nuanced, complex investigations that require a human touch.
- **Evolving With Every Threat:** Each interaction with the model enriches the system, making our AI smarter and more responsive to new and emerging attacks.

How it Works